

Procedure for Filling Complaints on SCORES

Invertors having any query / feedback / clarification may write to <u>v-care@cdequi.com</u> and in case of grievances / complaints for securities broking and for DP grievances to <u>complaints@cdequi.com</u>.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

- SEBI at https://scores.gov.in/scores/Welcome.html or
- NSE at https://investorhelpline.nseindia.com/NICEPLUS/ or
- BSE at https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx

Please quote your Service Ticket / Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

Procedure for Filling complaints on SCORES

- a. Make a registration on SCORES portal
- b. Provide mandatory details for filling of complaints Names, PAN, Address, Mobile No., Email-ID
- c. Benefits:
 - Effective communication.
 - Speedy redressal of the grievances.